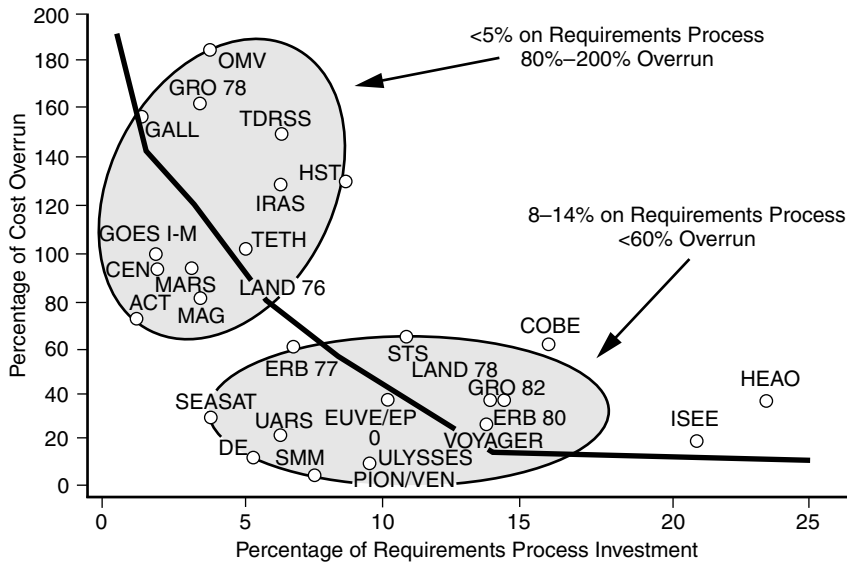


Effect of Requirements Process Investment on Program Costs



Source: Customer-Centered Products, Ivy F. Hooks and Kristin L. Farry, New York: AMACOM, 2000. Used with permission.